

S. Shafer

Circle X if you
Already Knew

Circle the number or answer that best describes

	Poor	Satisfactory	Good	Very Good	Excellent	Did not need
1. The training facility was clean and well organized	1	2	3	4	5	X
2. I was able to learn through hands-on experience each day	1	2	3	4	5	X
3. I received classroom training on a daily basis	1	2	3	4	5	X
4. Practical training was presented in a professional manner	1	2	3	4	5	X
5. Practical training was easy to understand	1	2	3	4	5	X
6. Classroom training was presented in a professional manne	1	2	3	4	5	X
7. Classroom training was easy to understand	1	2	3	4	5	X
8. Safety procedures were covered	1	2	3	4	5	X
9. Theory of operation was covered	1	2	3	4	5	X
10. Warnings and Cautions were covered	1	2	3	4	5	X
11. Trouble shooting was covered	1	2	3	4	5	X
12. Disassembly was covered	1	2	3	4	5	X
13. Reconditioning the cooling unit was covered	1	2	3	4	5	X
14. Urethaning was covered	1	2	3	4	5	X
15. Reassembly was covered	1	2	3	4	5	X
16. Marketing was covered	1	2	3	4	5	X
17. RV Industry connections was covered	1	2	3	4	5	X
18. I would recommend Ford RV's training to others	1	2	3	4	5	X
19. Ford's manual goes well with the refrigerator training	1	2	3	4	5	X
20. My questions were addressed and answered	1	2	3	4	5	X
21. I believe the hours received was adequate time for my training		NO	YES			

If no, how much more time would you have preferred?

NO YES
Hours

22. I feel confident about reconditioning RV Refrigerators	NO	A little	Completely
23. I feel there is a large market for refrigerator reconditioning in the Industry	No	Little	A Great Deal
24. Ford RV Training Center represents the Industry in a positive way	NO	YES	
25. I would recommend purchasing the customized tools from Ford RV	NO	YES	

Why or Why Not? "Safety" these tools have been time tested

26. Written exam covered the refrigerator material given during classroc	NO	YES
27. Practical exam covered the refrigerator material given during trainin	NO	YES

28. My background is in- RV Service & Sales Specializing in the Service Area

29. Please describe your experience at Ford's RV Training Center in detail.
"Top Notch" - professional - Down Home Feely
The Fords know what they are doing and the fact that they are willy to share this knowledge is fantastic, both for future "RV" techs as well as the RV Industry.

Signature Steve Shafer