

Robert E

Circle X if you  
Already Knew

Circle the number or answer that best describes

	Poor	Satisfactory	Good	Very Good	Excellent	Did not need
1. The training facility was clean and well organized	1	2	3	4	5	X
2. I was able to learn through hands-on experience each day	1	2	3	4	5	X
3. I received classroom training on a daily basis	1	2	3	4	5	X
4. Practical training was presented in a professional manner	1	2	3	4	5	X
5. Practical training was easy to understand	1	2	3	4	5	X
6. Classroom training was presented in a professional manner	1	2	3	4	5	X
7. Classroom training was easy to understand	1	2	3	4	5	X
8. Safety procedures were covered	1	2	3	4	5	X
9. Theory of operation was covered	1	2	3	4	5	X
10. Warnings and Cautions were covered	1	2	3	4	5	X
11. Diagnosis was covered	1	2	3	4	5	X
12. Disassembly was covered	1	2	3	4	5	X
13. Reconditioning the cooling unit was covered	1	2	3	4	5	X
14. Urethaning was covered	1	2	3	4	5	X
15. Reassembly was covered	1	2	3	4	5	X
16. Marketing was covered and my questions were answered	1	2	3	4	5	X
17. RV Industry connections was covered	1	2	3	4	5	X
18. I would recommend Ford's RV training to others	1	2	3	4	5	X
19. The Ford Procedures manual goes well with the training	1	2	3	4	5	X
20. My questions were addressed and answered	1	2	3	4	5	X
21. I believe the hours received was adequate time for my training		NO	YES			

If no, how much more time would you have preferred?

Hours

22. I feel confident about reconditioning RV Refrigerators	NO	A little	Completely
23. I feel there is a large market for refrigerator reconditioning in the Industry	N.A.	Very Little	A Great Deal
24. Ford RV Training Center represents the Industry in a positive way	NO	YES	
25. I would recommend purchasing the customized tools from Ford RV	NO	YES	

Why or Why Not?

26. Written exam covered the refrigerator material given during classroc	NO	YES
27. Practical exam covered the refrigerator material given during trainin	NO	YES

28. My background is in-  
MECHANICAL ENGINEERING

29. Please describe your experience at Ford's RV Training Center in detail.

I found the whole experience very positive. The one small print I would make + it is nitpicking the Procedures manual could be more concise. A pocket sized manual would be perfect for work + tool box. A very small print, the rest of the course was excellent

Thank you  
Signature Robert E