

Richard R

Circle X if you
Already Knew

Circle the number or answer that best describes

Very
Poor Satisfactory Good Good Excellent Did not need

- 1. The training facility was clean and well organized 1 2 3 4 5 X
- 2. I was able to learn through hands-on experience each day 1 2 3 4 5 X
- 3. I received classroom training on a daily basis 1 2 3 4 5 X
- 4. Practical training was presented in a professional manner 1 2 3 4 5 X
- 5. Practical training was easy to understand 1 2 3 4 5 X
- 6. Classroom training was presented in a professional manne 1 2 3 4 5 X
- 7. Classroom training was easy to understand 1 2 3 4 5 X
- 8. Safety procedures were covered 1 2 3 4 5 X
- 9. Theory of operation was covered 1 2 3 4 5 X
- 10. Warnings and Cautions were covered 1 2 3 4 5 X
- 11. Trouble shooting was covered 1 2 3 4 5 X
- 12. Disassembly was covered 1 2 3 4 5 X
- 13. Reconditioning the cooling unit was covered 1 2 3 4 5 X
- 14. Urethaning was covered 1 2 3 4 5 X
- 15. Reassembly was covered 1 2 3 4 5 X
- 16. Marketing was covered 1 2 3 4 5 X
- 17. RV Industry connections was covered 1 2 3 4 5 X
- 18. I would recommend Ford RV's training to others 1 2 3 4 5 X
- 19. The Ford Procedures manual goes well with the training 1 2 3 4 5 X
- 20. My questions were addressed and answered 1 2 3 4 5 X
- 21. I believe the hours received was adequate time for my training NO YES

If no, how much more time would you have preferred? _____ Hours

- 22. I feel confident about reconditioning RV Refrigerators NO A little Completely
- 23. I feel there is a large market for refrigerator reconditioning in the Industry No Little A Great Deal
- 24. Ford RV Training Center represents the Industry in a positive way NO YES
- 25. I would recommend purchasing the customized tools from Ford RV NO YES

Why or Why Not? I'm sure these are the best tools for this procedure

- 26. Written exam covered the refrigerator material given during classroc NO YES
- 27. Practical exam covered the refrigerator material given during trainin NO YES
- 28. My background is in- HVAC

29. Please describe your experience at Ford's RV Training Center in detail.

My Experience was very pleasant, the training was thorough and detailed. Roger is very knowledgeable, and can probably answer any question about RV Refrigerators, and most appliances, a real pleasure to learn from.

Signature Roger Laley